



***Celebrating 25 years of Excellence***

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**INDALA**  
**FLEXPASS™**

***PROVEN. SECURE.***

## **II. INDALA Warranty (Effective May, 2002)**

### **A. Products Covered by this Warranty Statement and Period Covered**

**INDALA** warrants each Product listed below to be free from defects in materials and assembly in the course of normal use and service. The warranty period commences with the date of shipment to the original purchaser and extends for the time indicated below:

#### **1. Proximity Cards, Tags, Transponders and Key Fobs ( fn. 3,4) :**

##### **Base No. Product Name Warranty Warranty Period**

FPCRD FlexCarδ™ Standard Card Lifetime

FPKEY FlexKeyψ™ Key Tag Lifetime

FPISO FlexISO™ Imageable Card 2 Years

#### **2. Proximity Readers**

##### **Base No. Product Name Warranty Period**

FP4511A FlexPasσä, Linear, Slim, Black Lifetime

FP4515A FlexPass, Linear, Slim, Grey Lifetime

FP4516A FlexPass, Linear, Slim, White Lifetime

FP4517A FlexPass, Linear, Slim, Beige Lifetime

FP4521A FlexPass, Linear, Wallswitch, Black Lifetime

FP4525A FlexPass, Linear, Wallswitch, Grey Lifetime

FP4526A FlexPass, Linear, Wallswitch, White Lifetime

FP4527A FlexPass, Linear, Wallswitch, Beige Lifetime

FP4551A FlexPass, Linear, Classic, Black Lifetime

FP4555A FlexPass, Linear, Classic, Grey Lifetime

FP4556A FlexPass, Linear, Classic, White Lifetime

FP4557A FlexPass, Linear, Classic, Beige Lifetime

FP3511A FlexPass, Arch, Slim, Black Lifetime

FP3515A FlexPass, Arch, Slim, Grey Lifetime  
FP3516A FlexPass, Arch, Slim, White Lifetime  
FP3517A FlexPass, Arch, Slim, Beige Lifetime  
FP3521A FlexPass, Arch, Wallswitch, Black Lifetime  
FP3525A FlexPass, Arch, Wallswitch, Grey Lifetime  
FP3526A FlexPass, Arch, Wallswitch, White Lifetime  
FP3527A FlexPass, Arch, Wallswitch, Beige Lifetime  
FP3231A FlexPass, Arch, Mid-Range, Black Lifetime  
FP3235A FlexPass, Arch, Mid-Range, Grey Lifetime  
FP3236A FlexPass, Arch, Mid-Range, White Lifetime  
FP3237A FlexPass, Arch, Mid-Range, Beige Lifetime  
FP3231S FlexPass, Arch, Serial Mid-Range, Black Lifetime  
FP3235S FlexPass, Arch, Serial Mid-Range, Grey Lifetime  
FP3236S FlexPass, Arch, Serial Mid-Range, White Lifetime  
FP3237S FlexPass, Arch, Serial Mid-Range, Beige Lifetime  
FP3841A FlexPass, Arch, Long-range, Black Lifetime  
FP2511A FlexPass, Curve, Slim, Black Lifetime  
FP2514A FlexPass, Curve, Slim, Blue Lifetime  
FP2521A FlexPass, Curve, Wallswitch, Black Lifetime  
FP2524A FlexPass, Curve, Wallswitch, Blue Lifetime  
FP2231A FlexPass, Curve, Mid-Range, Black Lifetime  
FP2234A FlexPass, Curve, Mid-Range, Blue Lifetime  
FP2231S FlexPass, Curve, Serial Mid-Range, Black Lifetime  
FP2234S FlexPass, Curve, Serial Mid-Range, Blue Lifetime  
FP1511A FlexPass, Wave, Slim, Black Lifetime  
FP1514A FlexPass, Wave, Slim, Blue Lifetime  
FP1521A FlexPass, Wave, Wallswitch, Black Lifetime  
FP1524A FlexPass, Wave, Wallswitch, Blue Lifetime  
FP1231A FlexPass, Wave, Mid-Range, Black Lifetime  
FP1234A FlexPass, Wave, Mid-Range, Blue Lifetime  
FP1231S FlexPass, Wave, Serial Mid-Range, Black Lifetime  
FP1234S FlexPass, Wave, Serial Mid-Range, Blue Lifetime  
FP5061M Keypad, Black, 3x4 Lifetime  
FP5067M Keypad, Beige, 3x4 Lifetime  
FP5061B Keypad, Black Lifetime  
FP5067B Keypad, Beige Lifetime  
ASR-620+ Legacy, PowerProçä, Black Lifetime  
ASR-503+ Legacy, SlimLinεä, Black Lifetime  
ASR-505+ Legacy, Wallswitch, Black Lifetime  
ASR-505+ Legacy, Wallswitch, Beige Lifetime

### 3. Core Electronic Modules 2

Base No.	Product Name	Warranty Period
FPC-0500A	Slim/Wallswitch	1 Year
FPC-0200A	Midrange	1 Year
FPC-0200S	Midrange, Serial	1 Year

### 4. Accessories

Base No.	Product Name	Warranty Period
BIL-422/232	Serial Adapter	2 Years
AFP-1000+	ProxSmith™ Field Programmer Hardware	2 years, Software 90 days
API-1000+	ProxSmith API Hardware	2 years, Software 90 days

#### B. Description

At its election, INDALA will at no charge either repair, exchange, or replace the Product, or credit

Customer with its cost of the Product during the warranty period provided it is returned in

accordance with the terms of this warranty. Replacement parts are warranted as new, which

warranty period shall expire on the expiration date of the replaced part. All returned parts or

Products shall become the property of INDALA.

**Readers:** In the event no defect is found during evaluation, a minimum \$75.00 (or equivalent

currency 1 ) will be applied to each Product for labor required in the evaluation.

#### C. Warranty Exclusions

INDALA cannot be responsible in any way for the operation or performance of (a) any Product or

system in which the Product is incorporated, (b) any ancillary equipment not furnished by

INDALA which is attached to or used in conjunction with the Product, or (c) the Product with any

ancillary equipment, and all such equipment are expressly excluded from this warranty.

#### D. Items Not Covered by Warranty:

Freight cost to the repair center. Defects resulting from Customer's improper testing, operation,

installation, maintenance, modification, alteration, or adjustment. Defects or damage from misuse,

accident or neglect. Defects or damage resulting from use of the Product in other than its normal

and customary manner. Defects or damage due to lightning or other electrical discharge. Product disassembled or repaired in such a manner as to adversely affect performance or prevent

adequate inspection and testing to verify any warranty claim. Modification or abuse of, or  
2 Reader Modules Warranty is subject to INDALA prior approval of application/use. Consult factory. Warranty does not cover Reader Modules embedded into other products.

3 The magnetic stripe on any card will be warranted for 15 months (if applicable).

4 Tags/inserts embedded into other products are not covered by this Warranty.

5 Minimum acceptable order quantities for cards shall consist of a single programming format, facility code, inkjet location, and model number.

tampering with, the Product. INDALA does not warrant the installation, maintenance, or service of the Product. Products not covered by the warranty statement, or otherwise out of warranty (due to age, misuse, or damage) will be evaluated, and a repair estimate provided. No repair work will be performed until a valid purchase order is received from the Customer and a Return Material Authorization (RMA) number is issued by INDALA's Customer Service.

#### **E. Limited Warranty**

**This warranty sets forth the full extent of INDALA's warranty responsibility. Repair, replacement, or refund of the original purchase is the exclusive remedy. This warranty is provided in lieu of all other express warranties. All other warranties, express or implied, including without limitation implied warranties of merchantability and fitness for a particular purpose, are specifically excluded. In no event shall INDALA be liable for damages in excess of the purchase price of the Product, for any loss of use, loss of time, inconvenience, commercial loss, lost profits or savings or other incidental, special, or consequential damages arising out of the installation, use, or inability to use such Product, to the fullest extent that any such loss or damage may be disclaimed by law.**